Content

1. Introduction - 2 -

2. Accessing WTS/VDI via Receiver for HTML5 through different browsers - 2 -
   2.1 Chrome and Firefox - 2 -
   2.2 Internet Explorer - 3 -
   2.3 Safari - 4 -
   2.4 Android browser - 5 -

3. Appendix - 6 -
   3.1 Major Feature Comparison Receiver for HTML5 vs Citrix Receiver - 6 -
   3.2 Linux Base Computer - 6 -
   3.3 Citrix Floating Toolbar - 7 -
   3.4 Important Links - 7 -
1. Introduction

Receiver for HTML5 is a zero-install client allowing connection WTS/VDI through a browser. The combination of the Receiver for Web and HTML5 provides an additional option for environments where a native Citrix Receiver is not available.

Advantages of Receiver for HTML5:

- Receiver for HTML5 provides great solution for non-sap computers, mobile devices to access WTS/VDI externally. Previously, to access WTS/VDI you need to have Citrix Receiver installed. Now users can access WTS/VDI externally through the supported browsers from any supported Windows, Mac and Mobile devices without having Citrix Receiver installed locally.
- Supported Browsers: Apple Safari 7 or later; Google Chrome 50 or later; Microsoft Internet Explorer 11; Microsoft Edge, Mozilla Firefox 35 or later.
- Receiver for HTML5 enhances mobility support by allowing users to launch WTS sessions on touch and mobile device browsers; this feature includes support for gestures, multi-touch and soft keyboard functionality.
- Receiver for HTML5 provides Multimonitor support for your WTS desktop and application.
- Receiver for HTML5 provides enhanced PDF printing experience.

2. Accessing WTS/VDI via Receiver for HTML5 through different browsers

2.1 Accessing from Outside SAP Network via Chrome/Firefox

- If you have Citrix receiver already installed, then it will launch WTS/VDI via native Citrix Receiver.
- If no local Citrix Receiver installed, then it will launch WTS/VDI via Receiver for HTML5 through browser (if still unable to launch application then switch to light version).

Following screenshots show how to change Citrix Receiver between “Use light version” and “full version”
2.2 Accessing from Outside SAP Network via Microsoft Internet Explorer

- If you have Citrix receiver already installed, then it will launch WTS/VDI via native Citrix Receiver.
- There is no Change receiver option available in IE.
- With no Citrix Receiver installed locally, WTS/VDI will be launching via Receiver for HTML5 through browser.
2.3 Accessing from Outside SAP Network via iPhone/iPad (Safari)

- Go to WTS/VDI portal (access.sap.com)

- Change Citrix Receiver to “Use light version”
- 5 -

2.4 Accessing from Outside SAP Network via Android device

- On Android phone & tablets you get Chrome browser hence same above details mention chrome browser needs to consider over here. By click the keypad icon, you can use the soft keypad as shown below.
3. Appendix

3.1 Major Feature Comparison Receiver for HTML5 vs Citrix Receiver

- **Session Reliability** (Keeps sessions active and on the user’s screen when network connectivity is interrupted)
- **Session Sharing** (Enables published application to be executed over the same connection as other published applications)
- **Multi-tasking** (Enable multiple apps and desktop to be used at the same time)
- **Audio Playback** (Enables server rendered audio playback)
- **Desktop Viewer/Toolbar** (Enables in session control of session functions like sending Ctrl+Alt+Del via a toolbar)

- **Flash Redirection** (Enables Flash content to be rendered using a local Flash Player)
- **Bidirectional Audio (VoIP)** (Enables use of hosted softphone / voice chat collaboration applications)
- **Skype for business Optimization pack** (Offloads Lync media processing from the Citrix server to the user device)
- **Open a local file in Receiver for HTML5** (Client to Server Content Redirection)
- **Generic USB redirection limited**

- Supported; × Not supported via Receiver for HTML5

3.2 Linux Base Computer

- Linux base SAP VDI work fine with Citrix native receiver 9.4.X, if Citrix receiver is not properly installed then there may be possibility that machine may try to access HTML5 end up with error internally but externally it should work fine with HTML5 only if no native receiver is installed, since on Linux machine we do not get option to change receiver.
- Citrix receiver for Linux 9.4.x doesn’t support Citrix tool bar & full screen Option.
- User guide for Linux Machine to installed Citrix Receiver for Linux
  
3.3 Citrix Floating Toolbar

This toolbar is similar to other Receivers where we have the toolbar on the top by default and a half-moon icon to pull it down when required. On non-touch-enabled devices, the toolbar rests in a half-moon shape dock to the side of the window; on hovering the mouse it becomes full-moon and ready to expand.

![Toolbar on iPhone/iPad](image1)

![Toolbar on others](image2)

3.4 Important links

- Keyboard on touch enabled devices

- Supported Browsers and Devices for HTML5 Access

- Citrix Receiver for HTML5 release note

- Feature Comparison Citrix Receiver vs Citrix Receiver for HTML5